



<u>Urgent Notification to Forge Motorsport USA Customers:</u>

We are pleased to inform you that Forge Motorsport Inc will be relocating to Knoxville, Tennessee. Our move to Tennessee therefore means that we will be closing the Orlando, Florida headquarters. We would like to take this opportunity to thank all Forge Inc staff for their service and commitment over the past 20 plus years.

We are confident that this move will enable us to better serve your needs. Your custom and support are invaluable to us, and we assure you that we are commitment to delivering exceptional products and services!

Thank you for your understanding and continued support.

What does this mean for my open order?

- All open orders are going to continue to be processed as normal. However, during this transition period, it may be dealt with by our teams in either Florida, Tennessee, or the United Kingdom.
- Do not worry, because no matter which location the product is supplied from, there will be no additional import charges or taxes.
- There may be some unexpected delays regarding email responses, order fulfilment and processing orders whilst we move location. We are deeply sorry for this, but we appreciate your patience and understanding.

What if I want to place a new order?

- During this initial transition period, there may be a period of 48-72 hours where you will be unable to place a new order. However, during this transition period, it may be dealt with by our teams in either Florida, Tennessee, or the United Kingdom.
- Do not worry, because no matter which location the product is supplied from, there will be no additional import charges or taxes.
- There may be some unexpected delays regarding email responses, order fulfilment and processing orders whilst we move location. We are deeply sorry for this, but we appreciate your patience and understanding.

Can I collect at either location?

- Unfortunately, during this transition and for the foreseeable future we will not be able to provide a collection or walk in service.
- If you have a question, then you can contact us on: Sales@forgemotorsport.com
- There may be some unexpected delays regarding email responses, order fulfilment and processing orders whilst we move location. We are deeply sorry for this, but we appreciate your patience and understanding.

Kind regards,
Peter Miles,
Forge Motorsport Managing Director